Reg. No. 19BBA1NOD04 CENTER FOR DISTANCE AND ONLINE EDUCATION FIRST SEMESTER BBA EXAMINATION, OCTOBER 2023 **BUSINESS TRENDS Time: 03 Hours Maximum Marks: 70 SECTION- A** 8x2 = 16I. Answer any EIGHT of the following questions: a. What are some of the challenges of serving BOP markets? b. What is Organization Structure? c. Explain the role of CEO as Motivator. d. State any two popular Leadership theories. e. State any two modes of overcoming corporate failure. f. Explain the term leadership. g. Give any two reasons why international marketing efforts have failed. h. Write a short note on BPO. i. What is Reengineering Process? j. List 5 products of BOP in India? SECTION - B 6x4 = 24II. Answer any SIX of the following questions: a. Describe the necessity of conducting business in the modern environment. b. Explain the major characteristics of a business man. c. What psychological competencies should a corporate leader have, and why? d. Explain the Functions of management. e. "E-commerce is the need of the hour." Comment. f. What is the role of strategy in Business? Explain with an example. g. Give an account of the measures used to maintain the security and safety of online transactions. h. Why are BOP marketplaces appealing to businesses?

## **SECTION - C**

## III. Answer any THREE of the following questions:

3x10=30

- a. List the contributions of Fayol towards Management.
- b. Describe the theories of motivation.
- c. Analyze the need for outsourcing and talk about its drawbacks.
- d. Give examples of the many philosophies and styles of leadership.
- e. Explain the process of decision making with neat diagram.